

Useful telephone numbers and links

If you still can't find what you are looking for, refer to the useful numbers and links below.

[Adults and Communities](#) Access Point (ACAP) 0121 303 1234

Monday-Thursday 8:45am to 5.15pm

Friday 8:45am - 4:15pm

Adults Out of Hours Home Care Service 0121 464 5001

[Anti Social Behaviour](#) 0121 303 1111

[Benefits](#) (includes Housing Benefit/Council Tax Support 0121 464 7000

[Child protection](#) - concerned about a child? 0121 303 1888

[Council Tax](#) 0121 303 1113

[Domestic Violence](#) 0121 303 0368 or 0121 303 0369

[Emergency Duty Team](#) 0121 675 4806

[Environmental Health](#) 0121 303 6007

Highways/Flooding/Transportation (out of hours only) 0121 303 4149

[Homelessness](#) 0121 303 7410

[Housing Repairs](#) 0800 073 3333

[Planning](#) 0121 303 1115

[Pollution of Brooks and Streams](#) 0800 807060

[Register Office](#) 0121 675 1000

[Rubbish](#) (Waste and Recycling) 0121 303 1112

[School Admissions & Pupil Placements](#) 0121 303 1888

[Transportation Emergencies](#) 0121 303 4149